

Statement of Enterprise Ethics

A guide for clients, contractors, consultants, suppliers, tenderers and business partners who work with Mission Australia

Enterprise ethical standards and expectations

This Statement of Enterprise Ethics sets out our expectations when you work with Mission Australia.

Mission Australia's vision is to see a fairer Australia by enabling people in need to find pathways to a better life. Consistent with this vision our organisational values include 'integrity' and 'respect'. Our Code of Conduct requires our employees, volunteers and contractors to commit to high standards of integrity and ethical conduct. Mission Australia intends to conduct all enterprise activity in a fair, honest and consistent manner.

What you can expect from us

People working for Mission Australia are expected to:

- act with high ethical standards and deal fairly and honestly with you
- treat you with respect, courtesy and dignity
- strive for excellence in our work and services
- respond to reasonable requests for advice and information without delay
- protect commercial-in-confidence information and meet privacy requirements
- call tenders when there is definite intent to proceed to contract

What we expect of you

People working with Mission Australia are expected to:

- abide by conditions and requirements stated in documents supplied by Mission Australia
- act ethically and honestly in all dealings with Mission Australia
- not engage in collusive practices, including offering Mission Australia employees inducements or incentives designed to improperly influence the conduct of their duties
- report any unethical behaviour immediately to Mission Australia's Integrity Line by email: integrity@missionaustralia or phone the free-call hotline:

